

SPAPURE

Pure & Simple Spa Care

Troubleshooting Common Problems

Cloudy Water	Excessive organic contaminants or lack of sanitizer	Shock with Spa Pure Spa Shock. Check and adjust sanitizer level.
	Buildup of unfilterable material	Use Spa Pure Stain & Scale Preventer.
	pH or total alkalinity out of balance	Test water and adjust pH Up, pH Down or Alkalinity Increaser.
	Dirty Filter	Use Spa Pure Filter Cleaner on a monthly basis, or deep clean with Spa Pure Filter Cleaner.
	Calcium too high	Use Spa Pure Stain & Scale Preventer on a weekly basis.
Chalky, white scale deposits (Calcium buildup)	High mineral content in water	Use Spa Pure Stain & Scale Preventer on a weekly basis.
	Water out of balance	Check water balance and adjust as necessary.
Cloudy green water	Low sanitizer level	Shock with Spa Pure Spa Shock. Check and adjust sanitizer level.
Clear green water	Dissolved copper or iron in spa water	Add Spa Pure Stain & Scale Preventer to sequester minerals in the water. Check pH level.
Brown water	High iron or manganese content	Add Spa Pure Stain & Scale Preventer to sequester minerals in the water. Check pH level.
Odor	Excessive organic contaminants	Shock with Spa Pure Spa Shock. Check and adjust sanitizer level.
Eye/skin irritation	Chloramines or excessive organic contaminants	Shock with Spa Pure Spa Shock.
	pH or total alkalinity out of balance	Test and adjust pH and total alkalinity as necessary.
Scum deposit on waterline	Oils, lotions, and detergents from bathers have caused buildup	Use Spa Pure Scum Away on a weekly basis.
Excessive Foaming	Buildup of body oils, cosmetics and detergents from bathers	Add Spa Pure Defoamer. Shock with Spa Pure Spa Shock.
	Calcium Hardness is too low	Add Spa Pure Hardness Increaser to obtain 200-400 ppm calcium level in the water.
	Large amounts of Total Dissolved Solids	Change water.